



LEARN THE SKILLS TO
BECOME JOB READY

ICT30115 CERTIFICATE III IN INFORMATION, DIGITAL MEDIA AND TECHNOLOGY

Funded by the Queensland government.

WHAT IS THE USER CHOICE PROGRAM?

The User Choice program provides a public funding contribution towards the cost of training and assessment for eligible Queensland apprentices and trainees.

ELIGIBILITY

To be eligible for a government contribution towards the costs of training, an apprentice or trainee must have entered into a training contract for a qualification that is funded by DET and be registered in DET's registration system DELTA.

The government contribution for a User Choice funding contribution is detailed in the apprentice or trainee's letter of registration from DET.

Apprentices and trainees can only receive one government contribution for a User Choice funded qualification at any single point in time, i.e. a student is not funded to undertake two apprenticeships or traineeships at the same time.

In addition, apprentices and trainees can only receive a maximum of two government funding contributions under the current User Choice Program.

CO-CONTRIBUTION FEES

Students are required to pay a co-contribution fee currently \$1.60 per nominal hour of training to determine the cost of your course. Please contact Australian Academy for more details. An invoice is raised and presented at the first visit by the trainer and payment plans are agreed at that time.

COURSE OVERVIEW

This qualification provides the skills and knowledge for an individual to be competent in a wide range of general information and communications technology (ICT) technical functions and to achieve a degree of self-sufficiency as an advanced ICT user.

Persons working at this level will support information technology activities in the workplace across a wide range of ICT areas, including technical support, network administration, web technologies, software applications and digital media technologies.

JOB OPPORTUNITIES

Job roles that may be available to you after successful completion of the course include:

- Help desk officer
- Help desk assistant
- ICT operations support
- ICT user support
- PC support
- Technical support

ENTRY REQUIREMENTS

1. Students must be 15 years of age or over.
2. Students are required to successfully complete the Language Literacy and Numeracy test and achieve Level 3 in the Australian Core Skills Framework across reading, writing, learning, oral communication and numeracy skill. Prospective students who have completed year 12 or provide an AQF Certificate III or above in any discipline will be deemed as meeting the LLN entry requirements. Satisfactorily complete a pre-training review interview to determine student's suitability for the chosen course.
3. Students are required to have access to a computer and internet in order to complete assessments and read information on the units of competency.

COURSE MODE OF DELIVERY AND DURATION

The course is provided through face-to-face delivery or distance; however blended learning is an option with block delivery. The course will be delivered and assessed in 12 months.

RECOGNITION OF PRIOR LEARNING

Many of our students already have a high level of skills, knowledge and expertise that can be recognised through a Recognition of Prior Learning (RPL) process. Students seeking recognition can apply for RPL on enrolment into a qualification or throughout the duration of their study.

CREDIT TRANSFER

If you have completed previous study that is the same as your intended qualification with another organisation you may be able to apply for a credit transfer or exemption. A copy of the original transcript must be provided when applying for a credit transfer.

WORLD-CLASS TRAINING

WORLD-CLASS LEADERS



COURSE OUTLINE (UNITS OF COMPETENCY)

TOTAL NUMBER OF UNITS = 17

- 6 core units
- 11 elective units

CORE UNITS	
BSBWHS304	Participate effectively in WHS communication and consultation processes
BSBSUS401	Implement and monitor environmentally sustainable work practices
ICTICT202	Work and communicate effectively in an ICT environment
ICTICT301	Create user documentation
ICTICT302	Install and optimise operating system software
ICTSAS301	Run standard diagnostic tests
ELECTIVE UNITS	
ICTICT203	Operate application software packages
ICTICT308	Use advanced features of computer applications
ICTICT409	Develop macros and templates for clients using standard products
ICTNWK301	Provide network systems administration
ICTNWK302	Determine and action network problems
ICTNWK304	Administer network peripherals
ICTICT303	Connect internal hardware components
ICTSAS303	Care for computer hardware
BSBEBU401	Review and maintain a website
ICTWEB201	Use social media tools for collaboration and engagement
ICTWEB301	Create a simple markup language document

ASSESSMENTS

To be assessed as competent, learners need to provide satisfactory evidence to all the assessment requirements relating to their knowledge and skills relevant to the unit of competence. Assessment methods may include:

- Written activities
- Case studies
- Projects
- Role plays / observations

HOW TO ENROL

Applying to Australian Academy is easy. You can submit your enrolment application any time by email to info@australianacademy.edu.au or call **1300 656 693**. You will be contacted by AA to arrange a follow up appointment for a pre-training review.

Once we receive your enrolment form, we will send you a Letter of Offer including all the enrolment conditions. When you accept it and return a signed copy along with payment, we will secure your place.

Enrol now



Gold Coast (QLD)

10 Scarborough Street
Southport, Gold Coast
QLD 4215
P 1300 656 693

Brisbane (QLD)

Level 3, 12 Mount Gravatt
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Mount Gravatt QLD 4122
P (07) 3343 3776

Sunshine Coast (QLD)

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Bokarina QLD 4575
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